

Accessibility statement for Howe Dell Day Care

This accessibility statement applies to the Howe Dell Day Care website:

<https://www.howedelldaycare.herts.sch.uk>

This website is run by Howe Dell Day Care, part of Howe Dell School in Hatfield, Hertfordshire. We want as many people as possible to be able to use this website.
reader

How accessible this website is

We know some parts of this website are not fully accessible:

- ✚ you cannot modify the line height or spacing of text
- ✚ most older PDF documents are not fully accessible to screen reader software
- ✚ live video streams do not have captions
- ✚ you cannot skip to the main content when using a screen reader
- ✚ there is a limit to how far you can magnify the map on our 'Contact Us' page

[AbilityNet](#) has advice on making your device easier to use if you have a disability.

We are actively working to address these issues and improve overall accessibility.

Feedback and contact information

If you need information on this website in a different format such as:

- ✚ accessible PDF
- ✚ large print
- ✚ easy read
- ✚ audio recording
- ✚ braille

please contact us:

Email: admin@howedell.herts.sch.uk

Telephone: 01707 263291 (ext 6)

Address: Howe Dell Day Care, The Runway, Hatfield, Hertfordshire, AL10 9AH

We will consider your request and respond within 10 working days.

Reporting accessibility problems with this website

We are always looking to improve the accessibility of this website.

If you find any problems not listed on this page, or think we are not meeting accessibility requirements, please contact:

Howe Dell Day Care Office

Email: daycare@howedell.herts.sch.uk

Telephone: 01707 263291 (ext 6)

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

If you are not happy with how we respond to your complaint, contact the Equality Advisory and Support Service (EASS):

<https://www.equalityadvisoryservice.com/>

Technical information about this website's accessibility

Howe Dell Day Care is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

This website is partially compliant with the Web Content Accessibility Guidelines (WCAG) version 2.2 AA standard, due to the non-compliances listed below.

Non-accessible content

The content listed below is non-accessible for the following reasons.

Non-compliance with the accessibility regulations

- ✚ Some images do not have appropriate alternative text. This fails WCAG 2.2 success criterion 1.1.1 (Non-text Content). We plan to review and update all images by March 2026.
- ✚ Some PDF documents are not fully accessible to screen readers. This fails WCAG 2.2 success criterion 4.1.2 (Name, Role, Value). We are reviewing these and will provide accessible versions by March 2026.
- ✚ Some videos do not have captions or transcripts. This fails WCAG 2.2 success criterion 1.2.2 (Captions – Prerecorded). We will ensure new videos published after January 2026 meet these standards.

Disproportionate burden

At this time, we have not identified any accessibility issues that would be a disproportionate burden to fix under the accessibility regulations.

Content that's not within the scope of the accessibility regulations

- ✚ PDFs and other documents published before 23 September 2018 are not within the scope of the accessibility regulations, unless they are essential to providing our services.
- ✚ Video content published before 23 September 2020 may not have captions.

What we're doing to improve accessibility

We are taking the following steps to improve accessibility on our website:

- ✚ reviewing and updating content regularly
- ✚ training staff responsible for uploading and managing website content
- ✚ working with our website provider to ensure all templates meet WCAG 2.2 AA standards
- ✚ carrying out annual accessibility audits

Preparation of this accessibility statement

This statement was prepared on 7 November 2025.
It was last reviewed on 7 November 2025.

This website was last tested on 1 November 2025.
The test was carried out by Howe Dell Day Care using a combination of manual checks and automated accessibility tools (including WAVE and Axe).

We tested a representative sample of pages, including:

- ✚ the homepage
- ✚ the contact page
- ✚ key information pages such as admissions, curriculum, and policies